



400 Theatre Drive, Sumter, SC 29150



TENNIS CENTER WEATHER AND CANCELLATION POLICIES

If you have questions regarding any of the following, please feel free to call The Palmetto Tennis Center at 803-774-3969.

WEATHER POLICIES: Palmetto Tennis Center will not hold lessons or clinics when the weather meets any of the following requirements as determined by the Weather Channel's website, www.weather.com and using zip code 29150. All players or students are encouraged to visit the Weather Channel website prior to coming to the Tennis Center, if there is any question of a lesson or clinic being canceled (See make-up and facility closing policy below).

RAIN: Rain outs are caused when there is sufficient rain that causes the lines on the tennis court to become slick. Due to the unpredictable nature of rain we cannot always provide sufficient warning for the cancellation of lessons or clinics. Any lessons or clinics that are in session when rain starts will be considered completed when at least 25 minutes have past for a one hour session, or at least 10 minutes have past for a half hour session.

THUNDERSTORMS AND LIGHTNING: Due to the fact that the courts are outside lightning can be a factor, even when there is no rain. Lightning is a potential severe hazard and life-threatening consequence of an approaching storm near outdoor tennis matches. It is important to be prepared for immediate cessation of all matches or warm-up in the event of lightning. In essence, if lightning is sighted, stop all activity and direct everyone to seek appropriate shelter. A 30-30 rule may be used, which is as follows:

- If lightning is sighted and thunder then occurs in 30 seconds or less, instruct everyone on site to seek appropriate shelter. Dividing the number of seconds between lightning and thunder by 5; gives the distance of lightning in miles. (For example, a flash-to-bang count of 30 seconds means a distance of 6 miles.)
- Resume tennis activity after a minimum of 30 minutes has elapsed since the last lightning strike was seen.

The primary shelter choice is any substantial, frequently inhabited building with working electricity, telephones and plumbing. While inside, avoid using electrical devices or telephones attached to cords, and refrain from taking showers. If such a building is not available, the next safest location is a fully enclosed vehicle with a metal roof and closed windows. Do not touch the metal framework while inside the vehicle.

Avoid the following locations:

- Open fields
- Proximity to open water
- Trees, flag poles, or light poles

If anyone has been struck by lightning, activate emergency medical services immediately. If possible, move the injured person to a safer location.



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Cold: The weather will be deemed to be too cold for lessons and clinics when the wind chill (that is the ambient air temperature and the added wind effect) are combined to be below freezing or 32 degrees Fahrenheit or 0 degrees Celsius as determined by the Weather Channel's website, www.weather.com and using zip code 29150.

HEAT: The weather will be deemed to be too hot for lessons and clinics when the heat index reaches 115 degrees Fahrenheit or 46 degrees Celsius as determined by the Weather Channel's website, www.weather.com and using zip code 29150.

MAKE-UP POLICIES: Lesson and clinics may be canceled due to weather related issues listed above or in the case an instructor is not able to teach the session. In the case that a lesson or clinic is canceled due to weather or staff absences, the class will be made up at the end of the program on the same day and time originally held. If scheduled sessions are unable to be made-up, due to center cancellations the center will issue a credit voucher good for another lesson or clinic. If a student is unable to make a lesson or clinic due to illness, scheduling conflict or injury, the tennis center IS NOT responsible for providing any reimbursement to the student. In the case a player sustains a long term injury we may provide a refund to the student (where prepayment has been received) when the student provides proof of the injury via a doctor's notice or other suitable proof.

FACILITY CLOSINGS: The Tennis Center reserves the right to close for public play due to extreme weather conditions as stated in the above weather guidelines. The decision to close the facility is for the safety of the players and staff.

SPECIAL NOTE: Please note that the Tennis Center has adjusted hours during the holiday seasons and is closed on Easter, Thanksgiving and Christmas.